

World Bank Group Policy

Personal Data Privacy

Bank Access to Information Policy Designation

Public

Catalogue Number

SEC4.05-POL.110

Effective

May 25, 2018

Last Revised On

February 26, 2026

Content

Policy setting forth the core privacy principles governing the Processing of Personal Data by WBG Institutions. Applies to Personal Data collected on or after February 1, 2021.

Applicable to

IBRD, IFC, MIGA, ICSID, IDA

Issuer

The Boards, IBRD, IDA, IFC, MIGA

Sponsor

Managing Director and WBG Chief Administrative Officer, MDCAO; Vice President and General Counsel, CLSVP; Vice President and Chief Financial Officer, MIGCS

SECTION I – PURPOSE AND APPLICATION

1. This Policy sets forth Principles governing the Processing of Personal Data by WBG Institutions.
2. This Policy is intended to ensure consistent practices, aligned with recognized international standards, for the Processing of Personal Data by WBG Institutions.
3. This Policy applies to WBG Institutions.

SECTION II – DEFINITIONS

As used in this Policy, capitalized terms or acronyms have the meanings set out below:

1. **Board:** the Boards of Executive Directors of International Bank for Reconstruction and Development (IBRD) and International Development Association (IDA); the Secretary-General of International Centre for the Settlement of Investment Disputes (ICSID); and the Boards of Directors of International Finance Corporation (IFC) and Multilateral Investment Guarantee Agency (MIGA).
2. **Implementing Documentation:** has the meaning set forth in Paragraph 1 of Section VI below.
3. **Personal Data:** any information relating to an identified or identifiable individual. An identifiable individual is one who can be identified by reasonable means, directly or indirectly, by reference to an attribute or combination of attributes within the data, or combination of the data with other available information. Attributes that can be used to identify an identifiable individual include, but are not limited to, name, identification number, location data, online identifier, metadata and factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of an individual.
4. **Principles:** the core Personal Data privacy principles set forth in Section III.
5. **Processing:** any operation or set of operations, automated or not, which is performed

on Personal Data, including but not limited to collection, storage, use, transmission, disclosure or deletion.

6. **WBG Institution:** any one of IBRD, IDA, ICSID, IFC and MIGA.

SECTION III – SCOPE

The following Principles shall apply to all Processing of Personal Data by WBG Institutions:

1. Legitimate, Fair and Transparent Processing

Personal Data shall be Processed for legitimate purposes and in a fair and transparent manner in accordance with this Policy. Legitimate purposes for Processing of Personal Data mean any purpose:

- a. carried out with the consent of the individual whose Personal Data is being Processed;
- b. in the vital or best interest of (i) the individual whose Personal Data is being Processed or (ii) of another person;
- c. necessary for the performance of a contract or compliance with a binding obligation or undertaking; or
- d. consistent with, or reasonably necessary to enable a WBG Institution to carry out, its mission, mandate or purpose as an international organization established by its member countries.

2. Purpose Limitation and Data Minimization

Personal Data shall be collected for one or more specific and legitimate purpose(s) and not further Processed in a manner that is incompatible with the original purpose(s) for which it was collected; further Processing for archiving purposes, research, or statistical purposes shall not be considered incompatible with the original purpose. In amount and

type, Personal Data collected shall be necessary for and proportionate to the legitimate purpose(s) for which it is Processed.

3. Data Accuracy

Personal Data shall be recorded as accurately as possible and, where necessary, updated to ensure it fulfills the legitimate purpose(s) for which it is Processed.

4. Storage Limitation

Personal Data shall be kept in a form which permits identification of individuals only so long as necessary for the fulfillment of the purposes for which it was collected or for compatible further Processing in accordance with this Policy.

5. Security

Personal Data shall be protected by appropriate technical and organizational safeguards against unauthorized Processing and against accidental loss, destruction or damage.

6. Transfer of Personal Data

Personal Data shall only be transferred to third parties for legitimate purposes and with appropriate regard for the protection of Personal Data.

7. Accountability and Review

Each WBG Institution shall adopt mechanism(s) to:

- a. oversee compliance with this Policy; and
- b. provide individuals with a method, subject to reasonable limitations and conditions, to:
 - i. request information regarding the individual's Personal Data Processed by such WBG Institution; and
 - ii. seek redress if the individual reasonably believes that the individual's Personal

Data has been Processed in violation of this Policy.

SECTION IV – EXCEPTION

N/A

SECTION V – WAIVER

Provisions of this Policy may be waived by the Board.

SECTION VI – OTHER PROVISIONS

1. This Policy shall be implemented by each WBG Institution through directives, procedures and guidance tailored to each WBG Institution’s specific operations (the **“Implementing Documentation”**).
2. This Policy shall apply to each WBG Institution starting February 1, 2021. This Policy shall not cover Personal Data collected before February 1, 2021. Directives and Procedures under this Policy may extend to such Personal Data.
3. The Processing of Personal Data in accordance with this Policy is without prejudice to the privileges and immunities of the WBG Institutions, which privileges and immunities are specifically reserved.

SECTION VII – TEMPORARY PROVISIONS

N/A

SECTION VIII – EFFECTIVE DATE

This Policy is effective as of the date on its cover page.

SECTION IX – ISSUER

The Issuers of this Policy are as stated on its cover page.

SECTION X – SPONSORS

The Sponsors of this Policy are as stated on its cover page.

SECTION XI – RELATED DOCUMENTS

1. Public Documents
 - a. Bank Policy, Access to Information
 - b. IFC Policy, Access to Information
 - c. MIGA Policy, Access to Information
 - d. Integrity Vice Presidency Policy on Disclosure of Information
 - e. Independent Evaluation Group Access to Information Policy
 - f. Bank Directive, Personal Data Privacy Request and Review Mechanisms
2. Restricted Documents
 - a. WBG Policy, Principles of Staff Employment
 - b. Staff Directives

SECTION XII – REVISION HISTORY

May 25, 2018: WBG Policy, Personal Data Privacy entered into effect.

May 30, 2018: WBG Policy, Personal Data Privacy published in the P&P Repository.

December 14, 2018: Updated WBG Policy, Personal Data Privacy issued (replacing Senior Vice President and General Counsel, LEGVP with Vice President, Compliance, CMPVP as Sponsor).

May 20, 2020: Updated WBG Policy, Personal Data Privacy issued and entered into effect. Major revision includes update to “Section VI – Other Provisions” to specify

application date of the Policy for each WBG Institution: “This Policy shall apply to each WBG Institution starting February 1, 2021. This Policy shall not cover Personal Data collected before the date of application. Directives and Procedures under this Policy may extend to such Personal Data.” Also includes an update to Sponsor titles (Senior Counsel, ICSID replaces Senior Legal Adviser, Institutional Affairs, ICSID; Vice President and General Counsel, CLSVP replaces Vice President, Legal, Compliance Risk and ESG Sustainability and General Counsel, CLSVP).

January 1, 2023: Updated WBG Policy, Personal Data Privacy issued with effective date January 1, 2023). Includes updated Sponsors (Managing Director and WBG Chief Administrative Officer replacing Vice President, Compliance, CMPVP; Vice President and Chief Risk, Legal and Admin Officer, MIGCS replacing Director, Finance and Risk, MIGLC; and deleting Director and General Counsel, Legal Affairs and Claims).

February 2026: WBG Policy, Personal Data Privacy updated to clarify the revision history and the application of the Policy to Personal Data collected on or after February 1, 2021. Also includes an update to Sponsor title for MIGA (Vice President and Chief Financial Officer, MIGCS replaces Vice President and Chief Financial Officer, MIGCS, and Director and General Counsel, MIGLC is introduced).

Questions regarding this Policy should be addressed to the Sponsors.
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